

# THE PRIORY NEWSLETTER

RESIDENTIAL HOME

A Member of the Graham Care Group

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**LORRAINE COUSINS**  
Home Manager

## July 2009 - Welcome to The Priory

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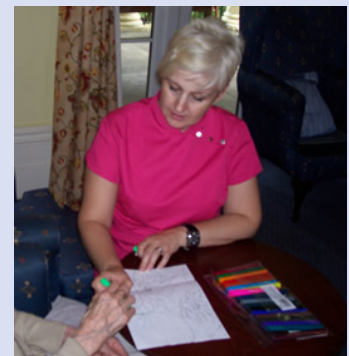
Welcome to the July edition of our electronic newsletter. In this edition I would like to concentrate on some of the training initiatives we have been undertaking, with a particular focus on interactive training and e-learning.

### Dementia Training

All senior staff members at the Priory have been enrolled on a 12-week course to gain a more detailed insight into Dementia and Dementia Care. Run by West Kent College, the team has recently completed a detailed module relating to medication. This activity is being supplemented by every carer in the home also attending a 1-2 day awareness course on the subject through the same college.

### Adult Protection

Kent & Medway have an excellent e-learning adult protection course that was recently trialed by the Home, this activity being supplemented by in-house video sessions mediated by myself. Through the course, staff members have been able to work through a variety of enlightening scenarios online, providing a very practical insight into this important subject and culminating in a detailed summary questionnaire where high performers are rewarded by gaining certification.



## Relationship Centred Care

Last month I talked about incorporating the principals of [Relationship Centred Care](#) at The Priory. This initiative sees significant emphasis being placed upon developing closer links and better communication between residents, relatives and friends, management, careers and staff.

We have now incorporated a more detailed explanation of the work we are undertaking in this area on our website and I would invite you to read more by following this [link](#).

## MyAmego Update

Last month I noted that we had upgraded our MyAmego monitoring capabilities by incorporating further sensors in the gardens and the perimeters of the grounds in time to allow more of our residents to enjoy the benefits of the summer outdoors.

We have now also upgraded the system to provide nighttime

### NVQ's

All members of our domestic team have now completed their Support Services NVQ at level 2, with tutors coming in to the Home and all work being carried out on a highly practical level, fitting in with daily routines.

We also have five care team members working through their NVQ level 3 In Care and three working through their NVQ level 4 In Care. Again, these are highly practical courses and are benefiting the Home greatly by further increasing the breadth of experience we have available at any given point in time.

### Pandemic Containment

Following a detailed management training session I am instigating a full briefing for residents and relatives, outlining the measure that need to be taken to minimise risk of the spread of any infection. Whilst this may, unfortunately, mean fewer visitors during the outbreak period, we clearly need to do everything possible to protect the Home.

If you have not visited the Priory since we installed the MyAmego system or are interested in learning more about the new nighttime monitoring facility, I would be delighted to give you a demonstration. Simply send me an [email](#) and I'll be happy to arrange a convenient time and date.

I look forward to speaking with you soon.



Lorraine Cousins

**Home Manager**

monitoring reports. These reports highlight the number of staff visits that are made to a resident during the night, highlighting graphically, which residents require additional assistance in settling at nighttime.

A more detailed [article](#) relating to the MyAmego system and its application at The Priory is available by following this link.

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